COLLABORATIVE PROBLEM-SOLVING

DECISION-MAKING MODEL

- 1.INTERESTS-Identify and assess each party's unique interests and desires with regard to the subject.
- 2.INFORMATION-Obtain and assess all available information relevant to the subject.
- 3.OPTIONS-Identify and assess what is the range of all available options for resolution.
- 4. CONSEQUENCES-Identify the positive and negative, favorable and unfavorable, results or consequences for each option.
- 5. COMPROMISE-Target the best option, addressing the negative or unfavorable consequences, when possible.